

# Service Rates



We support mission-driven organizations with unparalleled strategic advice, design, and web development services. All our work is performed at a flat hourly rate, depending upon the type of engagement.

## Your Virtual Tech Department

Our favorite way of working with nonprofits is through an ongoing retainer relationship. This close partnership allows us to offer our best strategic advice and work product.

- Starts at 10 hours/month.
- Roll over up to half of your hours into the following month.
- Dedicated project manager and strategist.
- Regular check-ins.

**Retainer Rate:** \$175/hour  
**Urgent Rate:** \$225/hour

## Custom WordPress and CRM Development

We build custom Wordpress websites to support your fundraising and activism. We configure and customize your Engaging Networks platform. And we solve some of the toughest integration challenges between these two mission-critical systems.

- Projects run for a fixed fee, based on an hours estimate.
- 10-hour minimum project size.
- \$175/hour discounted rate for retainer clients.

**Project Rate:** \$200/hour

## Maintenance and Troubleshooting

We offer support-on-demand to clients that pre-purchase support hours in 10-hour blocks. To initiate service you simply submit a ticket through our support portal.

- Guaranteed response within 24 hours.
- Urgent Response within 1 hour.

**Support Rate:** \$200/hour  
**Urgent Rate:** \$325/hour

Retainer

Projects

Support